



March 3, 2020

Web Announcement 2119

## **Prior Authorization System Updated to Allow Providers to Choose Service Location**

Effective March 3, 2020, the online prior authorization system has been updated to allow providers to select their service location when creating a prior authorization. For Medical prior authorizations, the Requesting Provider Information panel and Service Provider Information panel will now display a Service Location drop-down list for the correct service location to be selected. For Dental prior authorizations, the Requesting Provider Information panel and Rendering Provider Information panel will now display a Service Location drop-down list for the correct service location to be selected.

Please refer to the [Electronic Verification System \(EVS\) User Manual](#) Chapter 4: Prior Authorization for more information and instructions.